

Fenland Community Safety Partnership

Partnership delivery plan

01 April 2014 – 31 March 2015



Strategic Themes 2014 – 2015

Theme 1 – Monitor & improve public confidence

Theme 2 – Delivery of prevention and awareness projects to Fenland communities

Theme 3 – Support and awareness to children & young people

Theme 4 – Reduce the impact on the community where alcohol is a key factor

YEAR HIGHLIGHTS

Apr 14 – Mar 15

- Improved victim and vulnerability approach has been taken by frontline officer from various Fenland organisations
- Significant reduction in the number of reported incidents of ASB throughout fenland in line with County trend
- Reduced number of alcohol related incidents in Wisbech NTE / Pub clusters area
- 3 people out of 565 surveyed who state that they perceive there to be a high level ASB in their area (PIC Survey)

ACTION TO CONSIDER FOR CARRY OVER OR IDENTIFIED THREAT, RISK OR COMMUNITY IMPACT

- Improved partnership identification of vulnerable residents in Fenland
- Develop new Fenland based projects to improve reporting of Domestic Abuse to harder to reach victims
- Understand the implications of the changes to Violent crime recording across the district

ACTION PLAN PERFORMANCE

Key

	Progressing well and on target: minimum risk of failure
	Requires intervention to ensure target is met: small-medium risk
	Needs urgent intervention to ensure project progresses: medium-high risk

Action Plan No	Action	Outcome	Project	Target	Lead Officer and Organisation	Progress narrative / Risk	Progress (RAG)
1.2.1	Create opportunities to gather and monitor feedback from the community	Fenland residents are given the opportunity to feedback on the work of the Community Safety Partnership	Create positive messages to be circulated through Fenland communities focussing on negatives highlighted by surveys and social media Fenland locations.	Development of a questionnaire / survey to gain more specific feedback in relation to the CSP priorities Develop forums with education providers in Fenland	Nicola Fenton P&CC	364 Fenland residents answered a online survey, Feedback from the engagement found whilst respondents have concerns about crime and anti-social behaviour in their local area, the majority (67%) either replied that crime and anti-social behaviour was not much of a problem (55%), not a problem at all (11%) or gave no specific answer (1%) to this question. The remaining 32% who replied that crime and anti-social behaviour is either a big problem (8%) or quite a big problem (24%). These baseline figures will be reviewed as part of a yearly CSP perception campaign	
1.2.2	Public satisfaction after a Community Action Area (CAA) project	Fenland residents feedback on the work of the Community Safety Partnership on the work carried out on the identified CAA	Develop and deliver strategies to reduce incidents in identified areas and reduce the impact on residents after partnership intervention	Tailored to the type of crime & disorder and community impact Community satisfaction Before-During-After Community forums	Aarron Locks FDC	Norfolk Street – RDCCTV unit installed 16 th July 2014. CCTV team monitor the area on a 24/7 basis with any identified incidents being reported to relevant partner agencies for intervention. Since the introduction of the RDCCTV unit, the CCTV team have recorded a steady reduction in the number of crime related incidents within the immediate area. (July-2, Aug-4, Sep-1, Oct-1, Nov-2, Dec-1, Jan-2, Feb-1, Mar-1). Through the introduction of CCTV and intervention by local partners this has led to clear reductions of crime and anti social behaviour within Norfolk Street. The area is now being monitored as every day business.	
					Aarron Locks FDC	CCTV unit sourced and waiting install at location once assessments and agreements have been approved. Delayed due to lighting column structure. A number of deployment options are being explored between CCC / FDC / QSG & Balfour Beatty. Project to carry over.	
					Sgt Ben Di-Meo	The Waterlees dispersal order started on the 22/08/2014, it stayed in force until 18/01/2015. 30 people of different ages have been dispersed for behaviour such as throwing stones at houses, careless cycling and lighting fires. Of these 4 individuals under the age of 16 have been identified as ring leaders and were engaged with intervention tactics. All this targeted work led to reductions of ASB in the Waterlees area and community satisfaction with work carried out by partners	
1.2.3	Support and reaction to identified High risk victims of ASB	Appropriate support to identified victims of ASB leading to reduction of risk in line with the PSG SLA	Improved identification of High risk victims using the use of the Risk assessment matrix	Case conference / partner actions for high risk victim within 5 days Target 85% 81%	Rob Mitchell FDC	21 identified High risk victims of which 17 had evidence of case conference and agreed partnership actions within 5 days which is 81% Of the 17 high risk victims, 12 had the risk reduced to medium in 7 days which is 71% - 3 did not meet the target as they were criminal cases which are on-going and 2 did not meet the target due to victim not engaging with agency despite phone calls, letters and visits. Professional judgement ensured that these victims had appropriate measure in place although they would not engage	
			Planned interventions against identified individuals	Risk of harm removed from High risk to Medium victims in 7days Target 85% 71%			
1.2.4	Develop and deliver a CSP media strategy to highlight continued partnership work	Community is aware of the Themes and existence of the CSP	Directed by the crime calendar develop four media campaigns to deliver positive messages of the partnerships work to the public	Number of media releases Inc. harder to reach groups One per quarter	Rob Mitchell FDC	Twitter account developed November 2014 General re-tweets of relevant partner information and updates on the partnership Targeted media to address <ul style="list-style-type: none"> Focus on Wisbech perceptions Improving reporting different crime types Partnership updates The CSP is developing a full media strategy for 2015/16 to be delivered monthly on relevant community safety themes	
1.2.5	Develop community pride events links to highlighted community concerns as a focus	Fenland residents are given the opportunity to interact with members of the partnership	Link in with existing community groups to discuss the work and allay concerns within Fenland communities	Numbers of sessions attended by CSP representatives	Nicola Fenton P&CC	Concerns which are highlighted from public surveys will inform a series of community pride events starting with Wisbech with a focus on encouraging people to come in to the town centre in the evening. The project will aim to bring together local community groups and businesses to highlight their work or services to members of the community alongside an opportunity for members of the public to find out more about, and interact with members of the CSP. Lead officer left post - Review if appropriate to carry over to 2015/16	

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2.2.1	Implementation of the new ASB powers	Clarity of the Home office powers and reporting processes	Communicate the changes to the public and gain feedback to show the message has been received	In Partnership deliver a consistent message to Fenland communities	Rob Mitchell FDC	Police Countywide steering group developed and delivering media coverage. Webpage and partnership links formed for display on 20th October 14 ready for the Cross county led to each district taking responsibility for the policies and procedures to implement the relevant powers. New powers are now being delivered across the county and the flexibility of these powers has improved reaction time to many ASB and environmental cases. The problem solving partners have welcomed the new powers and the flexibility they bring.	
2.2.2	Increase Domestic Abuse reporting with a focus on harder to reach Fenland communities	Frontline staff/workforce has knowledge of identification, services, safeguarding and referral pathways.	Awareness & training to raise awareness and improve reporting of domestic abuse. Monitor the support to victims to reduce the chance of repeat offences	Number of DA reports increased 5% 2013/14 Baseline- 1938 Increase by 95 reports 152 referrals to IDVA for Fenland Training events delivered - 2	Si Kerss CCC	Training has not been delivered in Fenland this year due to lead trainer being on long term sickness. Work has been done with the Fenland based academies to demonstrate what healthy relationships are and how to report domestic abuse Further partnership agreements need to be reaffirmed to ensure CSP's are supported by the County Domestic Abuse implementation board; also the CSP are given relevant direction supported by evidence based data to aid the delivery of appropriate projects to key Fenland locations or personnel	
2.2.3	Deliver in partnership support to victims of exploitation and promote a safe environment	Reduce the risk of exploitation to tenants in identified properties	Improve sign posting to support services Gather intel to reduce exploitation of employers and landlords Improve safety of tenants and reduce overcrowding	Baseline / target against 2013/14 115 visits to identified premises per Quarter 487 property inspections undertaken 243 notices served under Housing and planning regulations 30 enforcement notices served 6 premises closed 175 people are no longer illegally housed in overcrowded conditions	Sarah Gove FDC	The Council made a successful bid to the Department for Communities and local Government for funding to add capacity to the work the council has been undertaking on Operation Pheasant. The Rogue landlord programme ran for 15 months concluding at the end of March 2015. The project has focussed on housing conditions in the private sector, planning enforcement, tenancy enforcement and exploitation of migrant workers. The project has achieved the following outputs: There have been 6 cases of human trafficking referred to the national Referral mechanism A street survey undertaken of 10,650 properties 71 cases of Gang master activity identified 39 people have been voluntarily repatriated	
2.2.4	Develop and deliver crime project to support residents and business suffering identified crime types	Support and interventions delivered to identified vulnerable groups being targeted in Fenland communities	Develop and deliver a projects in Fenland communities to promote hard targeting	Key messages delivered to identified Fenland communities Engagement events Q4 – 8	Julie Hanrahan Police	Countryside Watch - Staff training has been completed by most officers in Fenland on 2 local farms to encourage confidence. Fenland industrial area now has a dedicated PCSO who has started to compile a list of all premises he has visited and we are looking to get them set up on the Business e-Cops Alert scheme. Paws on patrol was launched on two parks in Wisbech, the take up was very slow and not as encouraging as the March signups. However, we are looking at other locations that might prove more successful and we are looking at working with NHW.	
			Continue to monitor and support the FEN-BAC scheme show development as required	Increased membership Satisfaction levels January 2015– SIRCS membership has increased to 215.	Aarron Locks FDC	Fenland business against crime schemes (ShopWatch, PubWatch, and TaxiWatch) have been provided with support and development with the use of the SIRCS information sharing system and officer support at local scheme meetings. The SIRCS system has grown in membership during 2014/15 with an additional 15 members, including representation from all four market towns in the district.	
			Identify, support and guide victims of rouge trading and scams	129 victims identified Contact 100% of identified potential victims Q4 – 100% engaged 4 priority referrals for Fenland were received via the National Scams Team	Elaine Mathews	Q4 update – We are aware of 6,000 returned cheques and monies seized by National Scams Team which will be sent back to all UK victims via the relevant Trading Standards office in the next weeks (est. April-May 2015). We don't yet have exact figures for numbers of Fenland residents affected. Prevention work has been on-going throughout the Q4 period including external communication press/media messages. We delivered a presentation to Chatteris WI on scams to enable those residents to be more aware and support their neighbours and local community. A review of the large scale Cambridgeshire pilot has now been completed and lessons learned will shape future work in this area.	
2.2.5	Delivery of Road safety awareness to reduce the number of KSI incidents in Fenland	Reduction of KSI across Fenland through awareness projects to key audiences	Develop and deliver age appropriate road safety projects in identified high risk areas of Fenland	2014 -2015 target Max 43 KSI casualties in Fenland per year Jan-Mar 2014 – 19 casualties from 14 collisions Apr-Jun 2014 – 14 casualties from 13 collisions Jul-Sep 2014 – 17 casualties from 16 collisions Oct-Dec 2014 – 11 casualties from 7 collisions	Matt Staton CCC	The figures are compared to 2013 and also above the targeted reduction compared to the 2005-09 baseline. Small numbers are likely to fluctuate dramatically, but we have seen an overall increase in KSI countywide in 2014. The medium- to long-term trend is being closely monitored to identify factors associated with any significant changes and any specific interventions that may be required. Max 43 KSI casualties in Fenland per year 2014/15 – 61 KSI casualties in Fenland per year	

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3.2.1	Awareness and reporting mechanisms to promote healthy relationships	Increase of young people reporting domestic abuse, Child Sex Exploitation improve opportunities for young people to access services	Work with local academies to deliver an awareness project highlighting domestic abuse & CSE between young people.	Develop baseline through CCC reports in Fenland by children & young people 2013/14 baseline	Lorraine Lofting CCC	Bid received to FCSP to commit £2,500 to run Chelsea's choice in selected secondary schools. Chelsea's choice is production aimed at Yr10 pupils raising awareness of Child Sexual Exploitation & risk taking behaviour. 5 senior schools are signed up for the delivery and work associated with this project Delivery 2015/16	
3.2.2	Partnership support to improve Together For Families referrals reducing the impact on services to an identified cohort	Awareness improved of the TFF and FIP referral process leading to increased numbers on the scheme	Develop processes and awareness of the referral pathways to all partners that work out in the community	Increase referrals with ASB / Crime marker 314 of 1243 identified cases met TF criteria are in Fenland	Alison Smith CCC Rob Mitchell FDC	Development of phase 2 currently in process, Fenland will pilot improved use of the E-CINS system to improve referrals from the wider partnership, further details of this process will be launched in the spring From 228 families engaged with TFF have submitted a claim for 149 families	
3.2.3	CSP direction to identified hotspots to the Youth Service Providers team.	Evidence of key individuals that cause the most community impact reduce acts of ASB in their community	PSG to identify location through partnership consultation and ensure key individuals are engaged by the YSP team	Reduction of youth related ASB in the Wisbech area Baseline 13/14 Positive interaction with identified individuals 80 sessions delivered	Steph Webb YSP	YSP deliver session twice a week in the Wisbech area. Young people are engaging on a weekly level, relationships have been built with them, their families, their local community and local business and agencies. The sessions are primarily based in the Town Centre and surrounding areas (including the park) and on the Waterlees Estate. YSP provide inspirational and supporting role models for these young people. – Encouraging aspirations and personal progression within young people YSP Provide Information, Advice and Guidance directly to young people .E.g. bullying, EET, sexual health, alcohol, drugs etc. YSP Provides positive activities – Built upon young people's identification / request:- street support, workshops as well as identified ASB A community Event is being planned which will involve a project where young people are portrayed in a positive manner; this will then become a road show opportunity for young people to express the positive impact they have on their local community.	
3.2.4	Awareness and delivery of key safety messages to C&YP. (Safety Zone, Collapsed Days & drop in sessions)	C&YP have an awareness of risk taking behaviour and the knowledge how to identify and report a crime or safeguard others	Deliver the Safety Zone project to Fenland Primary schools	85% of the Fenland Primary schools attending 85%	Sharon Dove FDC	Funding application submitted in Q1 to cover all Safety Zone events Wisbech (July 2014)- 12 out of 13 Wisbech based primary schools attended 92% March (March 2015)- 11 schools out of 12 attended with approximately 400 year 5 students Whittlesey (March 2015)- 3 out of 4 schools attended with approximately 170 year 5 students	
			Deliver Collapsed Days project to Fenland Academies highlighting Risk taking behaviour	Delivery of key messages to Yr10 students No's engaged Neale Wade - 260 Cromwell - 200	Sharon Dove FDC	Neale Wade & Cromwell delivery complete but is separate formats as the projects are run through different providers Funding issues about rates charged to deliver from partners to be discussed and resolved. This project will rolled over to the 2015/16 CSP plan in different Safeguarding and exploitation projects	
3.2.5	Deliver diversionary activities to identified groups in Fenland	Improved perceptions of C&YP in Fenland communities through outreach work	Discussions and further partnership development of projects across the district		TBC	Possibility of P&CC Police Cadet scheme being launched in Wisbech in the next financial year following the Peterborough pilot Need improved data on locality initiatives which engage C&YP Roll over to 2015/16 plan if appropriate for new Themes and projects	

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4.2.1	Community Action Area projects in key locations where alcohol misuse has a negative impact on the community	Reduction of incidents in the chosen location and improved perceptions of this area by local residences	Link to Health Strategy (alcohol) and deliver actions to reduce incidents and the impact on residents after partnership intervention.	Reduction alcohol related incidents in NTE areas Target reduction of 10% 2013/14 Wisbech -21 inc March +8 inc	Alan Boughen Police	Work continues with licensing partners, effective Pubwatch partnership, Op Titan is support from Special Constabulary focussed on NTE issues. Police recorded violence against the person in the pub cluster of March has shown an increase of 8 crimes for year to date (November 2014). The pub cluster in Wisbech has seen a reduction of 21 incidents in violence against the person offences. Across the Constabulary there have been increases in violence against the person offences. Police Constable appointed to role of Licensing Officer which has seen improved communication and working relations between police and FDC licensing team.	
4.2.2	Reduction of A&E entrants linked to the Night Time Economy (3 A&E locations, Front desk scripts, data sharing & reduction in costs)	Reduction in alcohol related A&E admissions Leading to improved information sharing and incident mapping	Countywide develop or review the script for A&E staff to gather information from admissions. Improve collation of data to improve targeted intervention work by the partnership	Baseline data from Three A&E departments linked to Fenland P/Borough Hunts Kings Lynn	Leigh Roberts CCC	Long term project may require P&CC backing and other CSPs to support and input See the Strategic assessment for January 2015 for progress on Hospital and ambulance data Data is being received from the Ambulance service and two of the three hospitals which Fenland residents attend; although the data is fragmented it supports current crime data and assists the direction the CSP need to develop projects for	
4.2.3	Tackle street drinking in key Fenland locations highlighted by community or partnership evidence	Improved perception of street drinking in key locations and improved engagement with identified street drinkers	Deliver a street based project to reduce the impact on the community where alcohol related behaviour is highlighted	Reduction in alcohol related litter Improvement against the perception survey where an alcohol is deemed a problem	Aarron Locks FDC & Joe Keegan CCC	Multi agency meeting was delivered in November to gain partner buy in and to develop a joint partnership alcohol action plan to tackle both street drinking & vulnerability. Joint patrols continue between Streetscene (FDC) and Police officers at key Wisbech street drinking locations. Improved data capturing from street drinkers is being progressed by Police to include information on housing, place of work, GP support, place of purchase (alcohol) and reason for drinking in a public place. Action plan to contain Theme 1 – Improve recording of street drinking; need and focus Theme 2 – Reduce the impact on the community where alcohol is a key factor through multi agency support work Theme 3 – Increase front line officer and local business training to improve confidence, advice and sign posting Theme 4 – Improved promotion activity to help reduce the risk of alcohol misuse and harm	
			Align CSP & Health & Wellbeing board actions to reduce risk of duplication – linked to above project	Evidence of joint working between both partnerships	Aarron Locks FDC	See project update above – health partners are involved in the multi agency meeting to develop a street based project to reduce the impact of alcohol on the local community, including representation and support from LCG.	
			Partnership approach to tackle known street drinkers and the impact they have on the community	Development under Alcohol Action Plan – Theme 1	Aarron Locks FDC	Police & the council's Street scene team continued identification of problematic street drinkers for partnership engagement to support them and change their behaviour which impacts on the community. Ghost Passage being considered for ASB powers to reduce impact upon local residents and organisations. This will roll over to the CAA section of the 2015/16 plan. E-CINS continues to be used as the main information sharing resource to aid support, intervention and enforcement as required. Police Licensing Officer represents Constabulary at Alcohol Project Task Group, those individuals considered to have habitual alcohol issues are identified and recorded as vulnerable adults for referral to MASH.	
4.2.4	Support the transition from DPPO to new ASB powers as appropriate (October 14)	Community awareness of the new powers and how the partnership intent to deliver them	Linked to a countywide strategy implement the new ASB powers and gather community feedback on their success.	Develop project inline with County steering group ASB community survey results focussing on the street drinking data.	Rob Mitchell FDC	Workshop 17 th July to discuss the differences between DPPO & PSPO Peterborough and Huntingdon making changes first so best practice and improvements with come from there. Continued project but as part of the Alcohol project plan to aid delivery in identified Fenland hotspots	

Glossary

ABCs	Acceptable Behaviour Contract
Acquisitive Crime	Theft from dwellings, vehicles, non dwellings, commercial inc shop lifting
ASB	Anti Social Behaviour
ASBOs	Anti Social Behaviour Orders
CAA	Community Action Area – Location that requires a partnership focus to reduce incidents and improve public confidence
CAF	Common Assessment Framework
CASUS	Cambridgeshire Child and Adolescent Substance Use Service
CCTV	Closed Circuit Television
Crime Calendar	Analytical work from 5 years of data produced seasonal crime trends
CSP	Community Safety Partnership
CYPS	Children & Young People Service
DPPO	ASB power – Designated Public Places Order
ECINS	Empowering-Communities Inclusion & Neighbourhood-management System (E-CINS)
FDC	Fenland District Council
'Get Closer' campaign	Police campaign to place the service in the public eye including awareness, targeted and partnership media
New Horizons	Multi use outreach vehicle for prevention, intervention and emergency response to identified crime and the reduction of fear of crime
'Hidden Groups'	Hard to reach groups or difficult to identify or engage
IOM	Integrated Offender Management
LAC	Looked After Children
LARM	Locality Allocation and Referral Meetings
LCG	Local Commissioning Groups
MASH	Multi Agency Safeguarding Hub
Mosaic Data	Mosaic is a classification system that gives you access to a vast range of demographic data
NHS	National Health Service
NPT	Neighbourhood Policing Team
NTE	Night Time Economy
Op Titan	Police operation monitoring and enforcing licensing conditions in pub cluster areas
PRP	Private Rented Property (House in Multi Occupation)
P&CC	Office of the Police & Crime Commissioner
PSG	Problem Solving Groups
PSHE	Personal, social, health and economic education
RAO Group	Partnership group for licensing monitoring and appropriate action around identified breaches
RONI	Risk Of NEET Indicator
SIRCS	Secure Incident Reporting and Empowering Communities System.
TLS	Traffic Light Model System
UKBA	United Kingdom Border Agency / UK Immigration services
YSP	Youth Service Providers – Community outreach team